DISTRIBUTION & SHIPPING POLICY

International Freight Drone. Inc.



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Placing Orders

Orders are to be placed through an IFD sales agent. The agent will enter the customer information and order details into the IFD online system, creating a sales order. The agent must collect all relevant delivery locations and whether the container will be brokered out to reduce delivery charges.

IFD Sales Operation will then analyze the customer's ability to meet the financial requirements of the order and either continue the process or let the sales agent know that different terms may need to be put in place to accept the order.

The customer and agent will sent a confirmation email, once the order has been accepted. Please review the order to verify the billing, delivery, quantities, products and pricing information are correct. Please make all corrections prior to making the down payment.

The customer will then be invoiced for the down payment on the order. Once the down payment is made, the order will be scheduled for manufacturing. Only delivery locations may be changed after this time.

Shipping Location

Orders will be processed and shipped from the closest assembly plant to the delivery locations specified on the order. Our current assembly plant is in China with additional plants being developed around the world.

Customers will set the delivery location of every product ordered. Once the product is ready to be delivered, the customer may opt to accept the product and have a broker arrange for delivery or IFD will arrange for delivery from the assembly plant at the customer's expense.

Terms & Conditions

All products must be inspected within 48 hours of receipt of delivery. Failure to notify IFD with any issues or errors, including breakage, within 48 hours will deem acceptance of goods.

IFD Distribution & Shipping Policy



If damage is noticed upon receiving, note the damage on the freight bill, photograph the damage, email IFD Distribution (<u>distribution@intlfreightdrone.com</u>) with the picture and then call Distribution Operations.

If the product has been damaged, IFD will make every effort to repair the product. If the product cannot be repaired, a replacement product will be sent.

IFD assumes no responsibility for material once it has been accepted, and no adjustments or credits will be made after acceptance. Use constitutes acceptance.

IFD extends no guarantees, expressed, or implied as to maintenance requirements of its products.

IFD reserves the right to refuse to do business with any person or company. Please review our Privacy Policy online, regarding use of personal information and intellectual property.

If an incorrect price was entered on a purchase order, IFD will notify the customer of the error and will request a new purchase order.

Payments

Customers will have 30 days to make a down payment for the order to move forward. If no down payment is made within 30 days of the down payment invoice, then the order will be cancelled.

After acceptance, an invoice that is Net 30 Day terms will be sent to the customer for the remaining balance on the order.

Any account that becomes delinquent (any invoice older than 45 days), may be put on hold without notice. If the customer account is on hold for non-payment of past due invoices, their orders will not be processed, and any shipments will be held until past due payment is received.

All prices as subject to change without prior notice.